

Student Satisfaction Survey

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

*** Required**

1. Student Name *

2. Class *

Mark only one oval.

- ☐ I Year
- ☐ II Year
- ☐ III Year
- ☐ M.Sc. I
- ☐ M.Sc. II

Under Criterion II of Teaching – Learning and Evaluation

3. A) Please confirm this is the first and only time you answer this survey. *

Mark only one oval.

- ☐ Yes
- ☐ No

4. B) Age *

5. C) College Name: *

Mark only one oval.

☐ Vidnyan Mahavidyalaya, Malkapur

6. D) Gender: *

Mark only one oval.

☐ Female

☐ Male

☐ Transgender

7. E) What degree program are you pursuing now? *

Mark only one oval.

☐ Bachelor's

☐ Master's

☐ MPhil

☐ Doctorate

☐ Other

8. F) What subject area are you currently pursuing? *

Mark only one oval.

☐ Science

Student Satisfaction Survey on
Teaching-Learning Process

Following are questions for online student satisfaction
survey regarding teaching learning process.

9. 1. How much of the syllabus was covered in the class? *

Mark only one oval.

☐ 4 – 85 to 100%

☐ 3 – 70 to 84%

☐ 2 – 55 to 69%

☐ 1 – 30 to 54%

☐ 0 – Below 30%

10. 2. How well did the teachers prepare for the classes? *

Mark only one oval.

☐ 4 – Thoroughly

☐ 3 – Satisfactorily

☐ 2 – Poorly

☐ 1 – Indifferently

☐ 0 – Won't teach at all

☐ Option 6

11. 3. How well were the teachers able to communicate? *

Mark only one oval.

☐ 4 – Always effective

☐ 3 – Sometimes effective

☐ 2 – Just satisfactorily

☐ 1 – Generally ineffective

☐ 0 – Very poor communication

12. 4. The teacher's approach to teaching can best be described as *

Mark only one oval.

- ☐ 4 – Excellent
- ☐ 3 – Very good
- ☐ 2 – Good
- ☐ 1 – Fair
- ☐ 0 – Poor

13. 5. Fairness of the internal evaluation process by the teachers. *

Mark only one oval.

- ☐ 4 – Always fair
- ☐ 3 – Usually fair
- ☐ 2 – Sometimes unfair
- ☐ 1 – Usually unfair
- ☐ 0 – Unfair

14. 6. Was your performance in assignments discussed with you? *

Mark only one oval.

- ☐ 4 – Every time
- ☐ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – Never

15. 7. The institute takes an active interest in promoting internship, student exchange, field visit opportunities for students. *

Mark only one oval.

- ☐ 4 – Regularly
☐ 3 – Often
☐ 2 – Sometimes
☐ 1 – Rarely
☐ 0 – Never

16. 8. The teaching and mentoring process in your institution facilitates you in cognitive, social, and emotional growth. *

Mark only one oval.

- ☐ 4 – Significantly
☐ 3 – Very well
☐ 2 – Moderately
☐ 1 – Marginally
☐ 0 – Not at all

17. 9. The institution provides multiple opportunities to learn and grow. *

Mark only one oval.

- ☐ 4 – Strongly agree
☐ 3 – Agree
☐ 2 – Neutral
☐ 1 – Disagree
☐ 0 – Strongly disagree

18. 10. Teachers inform you about your expected competencies, course outcomes, and programme outcomes *

Mark only one oval.

- ☐ 4 – Every time
☐ 3 – Usually
☐ 2 – Occasionally/Sometimes
☐ 1 – Rarely
☐ 0 – Never

19. 11. Your mentor does a necessary follow-up with an assigned task to you. *

Mark only one oval.

- ☐ 4 – Every time
☐ 3 – Usually
☐ 2 – Occasionally/Sometimes
☐ 1 – Rarely
☐ 0 – I don't have a mentor

20. 12. The teachers illustrate the concepts through examples and applications. *

Mark only one oval.

- ☐ 4 – Every time
☐ 3 – Usually
☐ 2 – Occasionally/Sometimes
☐ 1 – Rarely
☐ 0 – Never

21. 13. The teachers identify your strengths and encourage you with providing the right level of challenges. *

Mark only one oval.

- ☐ 4 – Fully
- ☐ 3 – Reasonably
- ☐ 2 – Partially
- ☐ 1 – Slightly
- ☐ 0 – Unable to

22. 14. Teachers are able to identify your weaknesses and help you to overcome them. *

Mark only one oval.

- ☐ 4 – Every time
- ☐ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – Never

23. 15. The institution makes effort to engage students in the monitoring, review, and continuous quality improvement of the teaching-learning process. *

Mark only one oval.

- ☐ 4 – Strongly agree
- ☐ 3 – Agree
- ☐ 2 – Neutral
- ☐ 1 – Disagree
- ☐ 0 – Strongly disagree

24. 16. The institute/ teachers use student-centric methods, such as experiential learning, participative learning, and problem-solving methodologies for enhancing learning experiences. *

Mark only one oval.

- ☐ 4 – To a great extent
- ☐ 3 – Moderate
- ☐ 2 – Some what
- ☐ 1 – Very little
- ☐ 0 – Not at all

25. 17. Teachers encourage you to participate in extracurricular activities. *

Mark only one oval.

- ☐ 4 – Strongly agree
- ☐ 3 – Agree
- ☐ 2 – Neutral
- ☐ 1 – Disagree
- ☐ 0 – Strongly disagree

26. 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills, and employability skills to make you ready for the world of work. *

Mark only one oval.

- ☐ 4 – To a great extent
- ☐ 3 – Moderate
- ☐ 2 – Some what
- ☐ 1 – Very little
- ☐ 0 – Not at all

27. 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. *

Mark only one oval.

- ☐ 4 – Above 90%
- ☐ 3 – 70 – 89%
- ☐ 2 – 50 – 69%
- ☐ 1 – 30 – 49%
- ☐ 0 – Below 29%

28. 20. The overall quality of the teaching-learning process in your institute is very good. *

Mark only one oval.

- ☐ 4 –Strongly agree
- ☐ 3 – Agree
- ☐ 2 – Neutral
- ☐ 1 – Disagree
- ☐ 0 – Strongly disagree

29. 21. Give three observations/suggestions to improve the overall teaching-learning experience in your institution. *
